

DIAGNOSIS AND SUCCESS EVALUATION

1. Media information

Brand:
Model:
Serial number:
Reference number:

2. Damage type

3. Failure diagnosis

Electronics failure [yes/no/not known]	
Mechanics failure [yes/no/not known]	
Logical failure [yes/no/not known]	
Virus attack [yes/no/not known]	
Service area (SA) failure [yes/no/not known]	

4. Damage description

5. Success Evaluation

6. Time quote for data recovery process

7. Price quote for data recovery process

8. Comment of Data Solutions Laboratories

9. Note

- In case of unsuccessful attempt to recover data, the client shall bear no additional costs save for the costs of diagnosis and success evaluation.
- In case the client is not satisfied with recovered data, the client shall bear no additional costs, save for the costs of diagnosis and success evaluation.
- Costs of purchase of donor disc/media shall be borne by Data Solutions d.o.o.
- In case of successful imaging, the client shall bear no costs of diagnosis and evaluation, and data shall be delivered on XXXX media.
- If the client agrees to terms and conditions herewith presented and authorizes Data Solutions d.o.o. to proceed with recovery of data from the delivered media, the client must complete the Data Recovery Agreement herewith enclosed and inform Data Solutions d.o.o. thereof.
- If the client does not agree to the terms and conditions herewith presented, and wants to take back the media delivered, the client must give a two-day prior notice thereof. When taking the media back or on earlier date, the client must make payment of the sum envisaged for diagnosis and success evaluation (RSD 1000, without VAT).

Belgrade, [dd/mm/yyyy] at [hh:mm].

Data Solutions Laboratory